

This document outlines general use and acceptable use for any Atomic Systems supplied Voice services.

**Acceptable Use Policy**

- To ensure the availability of our Services to all our customers, we have an Acceptable Use Policy to make sure everyone gets a fair go.
- We reserve the right to vary and amend our Acceptable Use Policy from time to time.
- We may rely on the Acceptable Use Policy where your usage of the service has been deemed to be unreasonable as defined in the below section.

**Unreasonable Use**

You, and any person who accesses your Service, must not use, or attempt to use, the Service:

- for purposes of reselling our Cloud PBX & related voice products & services (unless with prior arrangement)
- for the purposes of running a telemarketing or Call Centre type business without our prior knowledge or consent
- abuse of flat rate voice pricing arrangements (such as multiple and long personal calls to mobiles and/or international calls, calls outside the normal business calling patterns)
- for illegal purposes or practices
- for activities that promote illegal purposes or practices
- for any purpose if we advised you that such purpose was prohibited in your Application or the relevant Service Description

**Our Rights**

If we consider your usage of the related service to be unreasonable, we may at our sole discretion, without telling you before we do so take any or all the following actions,

- Suspend (or limit) the service or any feature of it in accordance with our agreement with you and/or,
- terminate the Service in accordance with Our Agreement with You and/or,
- start an immediate pricing review where breach of the policy is deemed not severe enough to warrant suspension or termination