



Voice Services Acceptable Use Policy

This document outlines general use and acceptable use for any Atomic Systems supplied Voice services.

Acceptable Use Policy

- To ensure the availability of our Services to all our customers, we have an Acceptable Use Policy to make sure everyone gets a fair go.
- We reserve the right to vary and amend our Acceptable Use Policy from time to time.
- We may rely on the Acceptable Use Policy where your usage of the service has been deemed to be unreasonable as defined in the below section.

Unreasonable Use

You, and any person who accesses your Service, must not use, or attempt to use, the Service:

- for purposes of reselling our Cloud PBX & related voice products & services (unless with prior arrangement)
- for the purposes of running a telemarketing or Call Centre type business without our prior knowledge or consent
- abuse of flat rate voice pricing arrangements (such as multiple and long personal calls to mobiles and/or international calls, calls outside the normal business calling patterns)
- for illegal purposes or practices
- for activities that promote illegal purposes or practices
- for any purpose if we advised you that such purpose was prohibited in your Application or the relevant Service Description

Our Rights

If we consider your usage of the related service to be unreasonable, we may at our sole discretion, without telling you before we do so take any or all the following actions,

- Suspend (or limit) the service or any feature of it in accordance with our agreement with you and/or,
- terminate the Service in accordance with Our Agreement with You and/or,
- start an immediate pricing review where breach of the policy is deemed not severe enough to warrant suspension or termination